

2025 Professional Standards Local AOR Statistics YTD
2025 Professional Standards Statistics

ETHICS					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Complaints filed	51	56	52		159
Filed by Members	9	13	15		37
Filed by Public	42	39	35		116
Filed by Public and Member	0	4	2		6

GRIEVANCE COMMITTEE					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Forwarded	22	21	13		56
Citation Program Offered	2	4	2		8
Citation Program Accepted	0	3	2		5

MEDIATION of ETHICS COMPLAINTS					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Requested By a Party	7	6	9		22
Refused By a Party	5	4	6		15
Held	4	2	3		9
Success	2	3	2		7

HEARINGS ** (May include cases from previous quarters/years)					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Held	10	11	14		35
W/D Prior to Hearing	8	5	3		16

ABEYANCE ** (1 to 3 year holding periods)					
Holding	5	6	2		13

DISCIPLINE RECOMMENDED	Qtr1	Qtr2	Qtr3	Qtr 4	YTD
Letter of Warning	2	1	0		3
Letter of Reprimand	0	0	0		0
Education	4	4	1		9
Probation	0	0	0		0
Suspension	0	0	0		0
Expulsion	0	0	0		0
Fines - \$250 to \$5,000	3	5	1		9

ARBITRATIONS					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Filed by Members	3	4	3		10
Filed by Public	0	0	0		0

GRIEVANCE COMMITTEE					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Forwarded / Mandatory	0	2	2		4
Forwarded / Voluntary	0	0	0		0

MEDIATION of ARBITRATION DISPUTES					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Held	1	0	1		2
Success	1	0	1		2
Hearings					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Held	1	0	0		1
W/D Prior to Hearing	0	0	0		0

MONETARY AWARDS	Requests	Awards
	YTD	YTD
\$0 - \$999	0	0
\$1,000 - \$3,000	0	0
\$3,001 - \$5,000	0	0
\$5,001 - \$10,000	5	1
\$10,001 - \$20,000	2	0
\$20,001 + Over	3	0

2025 Professional Standards Quarterly Statistics

OMBUDSMAN					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Requests Filed	3	4	3		10
In process	0	0	0		0
Resolved	1	3	1		5
Involved existing ethics complaint	0	0	0		0
Resolved existing ethics complaint	0	0	0		0
Out of Scope	1	1	2		4

MEDIATION of BBEEA					
	Qtr1	Qtr2	Qtr 3	Qtr 4	YTD
Held	0	2	0		2
Successful	0	1	0		1

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# of Cases Filed	Non- Member Filings	REGION 1				REGION 2	REGION 3					REGION 4		REGION 5		TOTALS
		Bullhead City/ Mohave Valley 1385	Kingman Golden Valley 1425	Lake Havasui 1430	Yuma 1490	** WeSERV 1470	Central Arizona 1400	Northern Arizona 1435	Prescott Area 1445	Sedona Verde Valley 1460	White Mountains 1485	Scottsdale 1455	Phoenix 1440	Green Valley Sahuarita 1420	Tucson 1480	
ARBs												2	1			3
ETHICS	4	1	1	1		16	9		1	1		8			10	52
Article 1	Charged Violated	1				1							2		3	7
															1	1
Article 2	Charged Violated														3	3
																0
Article 3	Charged Violated															0
																0
Article 4	Charged Violated															0
																0
Article 5	Charged Violated														2	2
																0
Article 6	Charged Violated															0
																0
Article 7	Charged Violated															0
																0
Article 8	Charged Violated														1	1
																0
Article 9	Charged Violated					9									2	11
																0
Article 10	Charged Violated															0
																0
Article 11	Charged Violated															0
																0
Article 12	Charged Violated											1	2		3	6
																0
Article 13	Charged Violated														2	2
																0
Article 14	Charged Violated															0
																0
Article 15	Charged Violated											1				1
																0
Article 16	Charged Violated							2		1					1	4
																0
Article 17	Charged Violated															0
																0

**Indicates complaints filed at
Arizona REALTORS® which were then
forwarded to WeSERV.