Arizona REALTORS®

2023 Board of Directors Orientation





Arizona REALTORS®



PURPOSE:

To serve its members by providing and promoting services to enhance members' abilities to conduct their businesses with integrity and competency and to promote the extension and preservation of private property rights.



Governed by the Bylaws, Policies and Official Statements



Bylaws, Policies, and Official Statements October 2022

Bylaws, Policies, and Official Statements October 2022

AARonline.com/about-us/governing-documents



Comprised of Approximately 55,000+ Arizona REALTORS®

Led by a 120+ Member Board of Directors and 15 Member Executive Committee





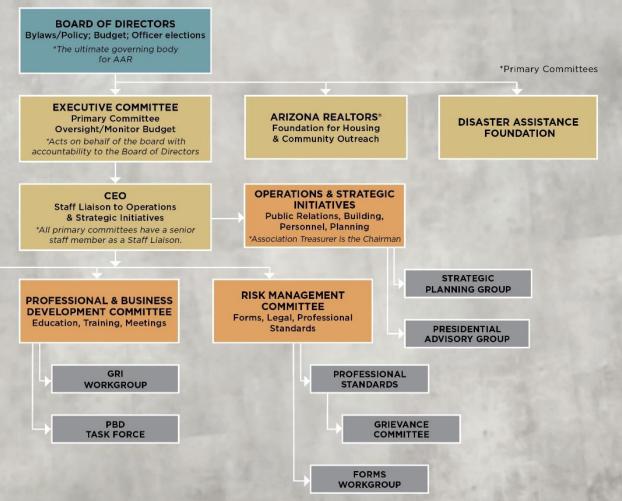


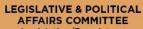
ARIZONA REALTORS® STRUCTURE



FLEXIBLE, FLUID AND ACCOUNTABLE

Each primary committee develops its business plan and budget in which there is flexibility for the committees to move money where it is needed. The committee appoints single-issue workgroups as needed to accomplish its business plan. Chairs and Vice-Chairs are appointed by the association's President and President-elect. The Chair and Vice-Chair of each primary committee appoints additional members to the committee.





Legislative/Regulatory Political Action

LEGISLATIVE

ISSUES MOBILIZATION

RAPAC TRUSTEES & COMMUNICATIONS
COMMITTEE

Communications Computer Support

EQUITY, DIVERSITY & INCLUSION COMMITTEE



Selection of Arizona REALTORS® Directors

- **Quota Directors** are Selected by Local associations the number of directors from each association depends on the size of the association's membership. Each association has at least one director.
- Non-quota Directors include:
 - All elected Officers (Line Officers and Regional Vice Presidents);
 - Arizona quota Directors of the National Association of REALTORS[®];
 - Three (3) most immediate past presidents of the Arizona REALTORS® who hold active membership in the state association and are willing to serve;
 - Chairs of the four (4) Primary Committees;
 - Four (4) representatives of the Arizona state chapters of the Institutes, Societies and Councils (ISCs) of the National Association of REALTORS[®];
 - o Two (2) chief staff officers from the Member Board or Regional Multiple Listing Service (MLS);
 - One (1) representative from each of five (5) largest firms in the large firm category,
 - One (1) representative from each of four (4) largest firms in the medium firm category, and
 - One (1) representative from each of two (2) firms in the small firm category, per number of REALTOR® members; and
 - One (1) representative from an "outside" organization selected annually by the Arizona REALTORS® president.



Board of Directors Responsibilities & Authority

Bylaws Citations

ARTICLE VI

Section 4 – The Board of Directors shall elect and remove AAR officers and National Director Nominees, approve the annual budget and dues, approve withdrawals from the Operating or Capital Reserves, other than as noted in Article IV, Sections 1 and 2, and amend AAR's Bylaws and Policies except Professional Standards policies, which may be approved by AAR's Executive Committee. AAR's accounts shall be audited annually by a certified public accountant.

Section 5 – AAR shall conduct Directors' meetings no less than two (2) times annually. Special meetings of the Board of Directors may be called by the President or by any fifteen (15) Directors. Written notice of a special meeting shall be sent by mail to all Directors at least ten (10) days before the date of the meeting or by electronic mail at least five (5) days before the date of the meeting. Directors may not participate in Directors' meetings by agent, representative or proxy, except alternates for quota Directors may be designated in the absence of a quota Director without notice at Board of Directors meetings, however, said alternate shall register at Directors' attendance desk and provide verification by an officer of said Member Board prior to voting.

 $\underline{\textbf{Section 7-}} A \ \text{quorum of the Board of Directors shall consist of Directors constituting at least one-third of the total number of AAR Directors of which there must be representatives from at least one-third of the total number of Member Boards present.$

Section 8 – The latest available financial statements reflecting AAR's financial status shall be mailed or otherwise distributed to each voting Director at least fifteen (15) days prior to the scheduled date of each regular meeting of the Board of Directors. A copy of the proposed annual budget shall be mailed or otherwise distributed to each voting Director at least fifteen (15) days prior to the scheduled date of the Directors Meeting at which the annual budget shall be submitted for adoption.

AARonline.com/board-of-directors-responsibilities-and-authority



Board of Director Responsibilities

BOD Responsibilities include:

- Elect and/or Remove Officers and National Director nominees
- Leadership Appointments (Officers, Primary Committee Chairs)
- Approve the annual budget and dues
- Approve withdrawals from the Operating or Capital Reserves and allocations of Operating Surplus
- Approve amendments to the Bylaws, Policies and Official Statements
- Approve amendments to the Legislative Policies



Board of Directors Fiduciary Duties

BOD Fiduciary Duties include:

- Become knowledgeable with the Arizona REALTORS®
 - Strategic Plan
 - OBylaws, Policies & Official Statements
 - Annual Budget
- Be prepared for meetings and review meeting materials
- Ask questions and participate in discussions
- Act in good faith and in the state association's best interests



Harassment/Discrimination

Arizona REALTORS® Anti-Harassment Policy -

G.11 – HARASSMENT

AAR fully supports the rights of all its members and employees to work in an environment free from harassment. Harassment means any conduct (verbal, physical, visual, electronic or by other means) including threatening or obscene language, unwelcome sexual advances, stalking, actions including strikes, shoves, kicks or other similar physical contacts, or threats to do the same, or any other with the purpose or effect of unreasonably interfering with an individual's work performance by creating a hostile, intimidating, or offensive work environment. Any member or employee who believes that he or she has been the subject of harassment should immediately report the improper conduct to the association CEO or General Counsel. If for any reason the member or employee is not comfortable contacting the CEO or General Counsel, then the member or employee should contact the association President. Reports of harassment will be investigated promptly by Association legal counsel. Pending the investigation of any complaint, the individual named in the complaint may be asked not to participate in Association functions until the matter is resolved. The results of the investigation shall be presented to a five member Executive Committee panel, which may impose any disciplinary action authorized by the *Code of Ethics and Arbitration Manual*, at the discretion of the Association.

NAR Code of Conduct and Anti-Harassment Policy - NAR General Counsel and Chief Member Experience Officer Katie Johnson reviews the NAR Code of Conduct and Anti-Harassment Policy, which applies to all NAR-related meetings, events, and communications. https://www.nar.realtor/videos/video-nar-code-of-conduct-and-anti-harassment-policy



Board of Directors Meetings

During your one-year term as a Director, you will be asked to attend two Board meetings:



MARCH during the Arizona REALTORS® Governance Meetings
OCTOBER in conjunction with the Arizona REALTORS® Leadership Conference

Special Meetings are called on rare occasions.



Regional Caucuses

Prior to every Board meeting, a Regional Caucus will be held to discuss local issues. The Caucus is led by the Regional Vice President.



Each Board member is encouraged to attend their region's caucus.



Board Meeting Preparation

- Prior to each meeting, every board member should read:
 - Agenda
 - Executive Committee Update (including all motions)
 - Previous Meeting Minutes
 - Committee Reports
- Ask any questions of request additional information



Obtaining Board Meeting Materials

All meeting materials will be provided electronically on the Board of Directors Resources webpage:

https://www.aaronline.com/2023-board-of-directors-resource-page/

AARonline.com/about-us/leadership-and-volunteers



2023 BOARD OF DIRECTORS

MEETING MATERIALS

MARCH 31, 2023 - GOVERNANCE MEETINGS PRESCOTT RESORT 9:00 a.m. - 10:00 a.m. - Regional Caucuses

10:30 a.m. - 1:00 p.m. - Board of Directors Meeting

MEETING MATERIALS WILL BE POSTED ON MARCH 15, 2023

OCTOBER 2023 - GOVERNANCE MEETINGS

LOCATION TO BE DETERMINED AT A LATER DATE

9:00 a.m. - 10:00 a.m. - Regional Caucuses

10:30 a.m. -12:00 p.m. - Board of Directors meeting

MEETING MATERIALS WILL BE POSTED IN OCTOBER 2023

BOARD OF DIRECTORS

2023 Board of Directors Members

Orientation

2023 Board of Directors Orientation (Video & PowerPoint)
Serving the Arizona REALTORS® as an Officer or Director
Board of Directors Position Description
Board of Directors Responsibilities and Authority
NAR Video – "Fiduciary Duties Owed by Directors of Associations

Meeting Materials

2023 Board of Directors Meeting Materials (private)

2022 Board of Directors Meeting Materials (private)

Governing Documents

Governing Documents

For assistance: <u>TatianaDavern@aaronline.com</u>



Board Meeting Check-In

All Directors MUST check in with staff at the Director's attendance desk which is generally located at the back of each meeting room.

If you are unable to attend the Board meeting:

- Quota Directors
 - Contact your local association AE, so they can assign an alternate
- Non-quota Directors
 - Contact MonicaSchulik@aaronline.com



Board of Directors Voting

Directors shall be entitled to only one (1) vote. (Article VI – Section 3)



Vote counts for Officer and National Director elections shall *not* be given verbally. (Policy Statement A.4) These votes are by paper ballot.



Conflict of Interest Policy Statement A.8

- Directors should avoid placing themselves in situations where their personal interests may conflict with the interests of the state association
- Directors should, at all times, avoid the appearance of conflict of interest
- Director's duties should be performed in good faith and for the benefit of the Arizona REALTORS®.



If You Have a Conflict of Interest

Directors with a conflict of interest:

- Shall immediately disclose the existence and nature of the conflict at the outset of discussions
- May not participate in the discussion relating to the issue other than to respond to question asked of them
- May not vote on any issue in which they have a conflict of interest
- Should not be present when the vote on the issue is taken.



Arizona REALTORS® Financials

Arizona REALTORS® has 31 financial accounts that

are classified into four categories:

- 1. Operating Accounts
- 2. Reserve Accounts
- 3. Political Accounts
- 4. Charitable Accounts
 Two separate 501(c)(3) corporations





Operating Budget & Monthly Financials

Operating Budget is based on the Strategic Plan & Primary Committee business plans.

Monthly Financials

report actual Operating Budget income & expenditures and Reserve Account activity.

Capital Budget is reported quarterly.



Approved - 2023 Operating and Capital Budget

	2	022 Budget	2022 Projections	Primary Committee	2023 Budget	
	\$	(1,097,941.91)	\$ (1,019,546.00)	Legislative & Political Affairs	\$ (1,163,187.50)	ZONA LTORS
	\$	(338,760.00)	\$ (287,972.47)	Risk Management	\$ (361,743.75)	CIAL NOTES
	\$	(932,450.23)	\$ (942,188.23)	Business Technology & Communications	\$ (1,040,197.68)	2019
	\$	(564,052.56)	\$ (531,533.56)	Professional & Business Development	\$ (604,637.56)	Budget Variance
	\$	3,554,246.44	\$ 4,640,683.24	Operations & Strategic Initiatives	\$ 3,964,880.00	\$ 9,455,530 \$ 423,917 \$ 403,605 \$ 306,721 \$ 9,907,957 \$ 727,844
		\$621,041.74	\$1,859,442.98	* Net (Expense)/Income Totals *	\$ 795,113.51	\$ 5,911,784 \$ 3,996,173 \$ 1,817,409
ı,						

Year-to-date income exceeds expense by \$5,813,582. This amount compares favorably with projected net income of \$3,996,173 for the reporting period, therefore, we have a positive year-to-date variance of \$1,817,409.

RESERVE FUND

Operating Reserve (Frism Article IV. Section 1: Policy B.0) - The balance as of January 1, 2019 was \$8,135,795 inclusive of UBS RMA, Private Bank and BlackRock Accounts. The current balance is \$8,314,859. There were no deposits this period. The fund has seen a change in value of \$179,063.

REALTORS® Issues Mobilization Fund (Bylaw Article IV. Section 3: Policy B.6 & RIMC Policies) - The balance at of January 1, 2019 was \$2,514,073 inclusive of the UBS RMA, Private Bank, Q-GARP, Dividend Ruler, Portfolio and BlackRock Accounts. The current balance is \$3,602,940. These were \$100 in deposits for contributions and \$92,500 in withdrawals for local board requests this period. These accounts have seen a change in value of \$1,088,866.



Elections of Officers & National Directors Article VII

V D1	PLICATION FOR ELECTED
OFFICE	ERS & NATIONAL DIRECTOR
Candidate for the	office of:
	☐ First Vice President ☐ Treasurer ☐ Regional Vice President ☐ National Director
Other:	
NAME:	
FIRM:	
BUSINESS ADDRESS:	
CITY:	
EMAIL:	
BUSINESS PHONE:	
	ATION(S) HELD:
Name of the loca	nber in good standing. I board/association in which you hold membership: The Artrona Association of BEALTORS® Strategic Plan objectives.
Name of the loca AND B Knowledge of t I do have knowledge AND C Served as an element	the Arizona Association of REALTORS® Strategic Plan objectives. Wiedge I do not have knowledge lected officer of a local board/association for at least one (1) year.
Name of the loca AND B Knowledge of t I do have knowledge AND C Served as an element	I board/association in which you hold membership: the Arizona Association of REALTORS® Strategic Plan objectives. wiedge
Name of the loca AND B Knowledge of t	the Arizona Association of REALTORS® Strategic Plan objectives. Wiedge I do not have knowledge lected officer of a local board/association for at least one (1) year.
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Name of the loca AND B Knowledge of t	il board/association in which you hold membership: the Arizona Association of REALTORS® Strategic Plan objectives. wiedge 1 do not have knowledge lected officer of a local board/association for at least one (1) year. Year(s): one (1) year as an elected, or appointed, Arizona Association of REALTORS® Director (s): Appointed year(s): one (1) year on the Arizona Association of REALTORS® Executive Committee
Name of the loca AND B Knowledge of t	il board/association in which you hold membership: the Arizona Association of REALTORS® Strategic Plan objectives. wiledge
Name of the loca AND B Knowledge of t	il board/association in which you hold membership: the Arizona Association of REALTORS® Strategic Plan objectives. wiedge 1 do not have knowledge lected officer of a local board/association for at least one (1) year. Year(s): one (1) year as an elected, or appointed, Arizona Association of REALTORS® Director (s): Appointed year(s): one (1) year on the Arizona Association of REALTORS® Executive Committee

Officers and National Directors (if any) are elected at the first meeting and installed at last meeting.

A member seeking election must complete an application prior to the deadline.

AARonline.com/about-us/aar-officer-elections



Executive Committeeof the Board of Directors

Executive Committee *oversees* the transaction of the Arizona REALTORS® business and finances and reports the substance of actions to the Board of Directors.

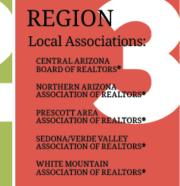
AARonline.com/about-us/leadership/executive-committee

Executive Committee Composition:

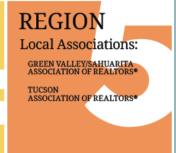
- Elected Officers: President, President-Elect, First Vice President, Treasurer
- Five Regional Vice Presidents (elected from each region with BOD approval);
- Primary Committee Chairs (appointed by the President with BOD approval);
- AE Representative (appointed by the President with BOD approval);
- Immediate Past President
- CEO (has no vote)







REGION Local Associations: PHOENIX REALTORS* SCOTTSDALE AREA ASSOCIATION OF REALTORS*





Executive Committee 2023 Line Officers

Article V, Section 1-2



President **Eric Gibbs**

1st Vice President President-Elect **Shelley Ostrowski**

Sindy Ready Treasurer **Mandy Neat**



OPERATIONS



CHRISTINA SMALLS Chief Operating Officer



KRISTEN PAGE Chief Financial Officer



MONICASCHULIK Director of Association Relations



TATIANA DAVERN Operations Manager





RISK MANAGEMENT



NIKKI SALGAT, ESQ. General Coursel



JAN STEWARD Director, Risk Management



JAMILLA BRANDT Risk Management Coordinator



MICHELLE SINCL AIR fessional Sandards Administrator



LEGISLATIVE & POLITICAL AFFAIRS



MATTHEW CONTORELLI Government Affairs Director



LORE ANNE BROWN Director of Government Programs



PROFESSIONAL & BUSINESS DEVELOPMENT



SCOTT DRUCKER, ESQ. Chief Executive Officer

BARBARA FREESTONE MICHELLE LIND Of Counsel SVP, Professional & Business Development



BRITTNI MATT Director, Education Outreach



KIMBERLY FRANZEN Professional Development Coordinator



BUSINESS TECHNOLOGY



DAN PEMBERTON Director of Business Technology and Communications



BRAELYN GUERRERO Business Application Specialist



PK GUNN-MESLER Business Application Specialist





COMMUNICATIONS







Operations & Strategic Initiatives CEO Responsibilities

- Line Officer Meetings
- Executive Committee Orientation and Meetings
- Board of Directors Meetings
- Planning Session & Strategic Plan
 Development
- Budget Development
- Association Financials
 - Dues Collection/Reconciliation
 - o RAPAC Collection/Reconciliation
 - Monthly Reports
- Reserve Funds & Investments Management
- Line Officer Spokesperson Training
- Presidential Advisory Groups

- Association Relations
 - AE Workshop
 - Regular Communication
 - Core Standards Certifications
- NAR Meeting coordination
- Region 11 Meeting Coordination and RVP Support
- ARDAF Management
- ARFHCO Management
- Public Relations
- Building Maintenance and Improvements
- Tenant Oversight
- Personnel Management



Public/Media Relations

www.aaronline.com/media-contacts-coverage/

The real estate industry is vital to Arizona.

Real estate brought more than \$75 billion into our economy last year. The economic impact of a single home sale is more than \$88,000. And home has never been more important.

Arizona's REALTORS® continue to:



PROMOTE HEALTH and SAFETY while completing your

real estate transaction efficiently



IMPROVE

Arizona REALTORS®...the best prepared real estate practitioners with the highest standards

THAT'S WHO WE I



Arizona Realtors take hot topics to Capitol

Arizona Business Daily Reports | Jan 14, 2017



A group of Realtors recently descended on the Arizona S a tax t

ing the way with their homebuying habits room, dining room, and so on," says Eric rather than a home and interests, changing the way we see Gibbs Sr., the Arizona Association of Reatlthe hot housing market.

Whether you are looking for a retirethe perfect home.

where that can best accommodate

in a house that's more than 2,000 square The Tucson 50-plus community is lead-feet, with three or four bedrooms, living that is single story ros 2022 president-elect.

"They're starting to consider a smaller ment destination or just eager to move, option to meet their needs. Whether it is personal space, such identifying the tips and trends of home- the house or the vard, this demographbuying can put you on the path to owning ic is looking to minimize maintenance at home and put more energy into their ac- er. Realtors have in-depth market analyses For homebuyers looking to find some- tive lifestyle

The Arizona Association of Realtors that will equip buyers with the correct inthem and their needs now that the kids represents more than 50,000 members formation. have moved out, the search for the per- who hold active real estate licenses and fect-sized home is at the forefront of the subscribe to a strict code of ethics and the 50-plus community. The need for a

number of member benefits and services including risk management, education and a legislative voice, Arizona Realtors is dedicated to the protection of private property rights for all Arizonans.

This could mean searching for a space with stairs or findrity in Tucson is the Arizona Realtors 2022 ing a home that has room to create your

as a den, office, "mancave" or "she shed." Those unsure about options to consid-

Open floor plans are popular among

past coup demand for fitness amenities been greater. "The demand for amenities and knowledge of current market trends it is not uncommon for such t pools, tennis courts and golf of

> high on the list of priorities for crowd "Gibbs says. As expected in a housing m as Arizona's, the market is see inventory both in general, a

The increasingly active lifestyle in the 50-plus has giver

Tucson w

munities.

designed

residents

active life

like-mind

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With so

active

ARIZONA REALTORS nities.

WHEN BUYING OR SELLING A HOME-READ THIS CONTRACT the of the second between the con-District of the second

The Arizona RSALTORS* Residential Resale Real Estate Purchase Contract is the most commonly used form of contract for the transfer of resale residential property in Arizona. Therefore, it is what for everyone involved in a residential transaction to know the contract terms. Your REALTOR* can provide you with a SAMPLE copy for thorough

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BUYER ATTACHMENT: The Suyer Attachment cover page is not a part of the contract between the parties but sigrts the buyer to some of the major provisions in the contract. It siso informs the buyer of the risks associated with wire transfer fraud, a scheme used by cyber criminals to steal money via take

PROPERTY SECTION:

Both the buyer and the seller are identified and the agreement to buy and sell is applied out. The Close of Eacrow (COE) is delined as when the deed is recorded. and naisting keys to the buyer at COE or as otherwise indicated. The fixtures and personal property to be included in the sale are also ësted.

FINANCING SECTION: If deancing is involved, the buyer is obligated to take specific steps to obtain a loan and is required to attach a Pre-Gualification Form. If the buyer is unable in good faith to obtain ious approval by the specified time, the contract is cancelled, and the earnest money returned. The sale is also contingent upon an appraixal of the Promises for all least the purchase price.

ADDITIONAL TERMS AND

TITLE AND ESCROW SECTION: The contract is to be used as escrew instructions, and the escrew company is identified in this subsection. The aucrow company is instructed to deliver to buyer and salier a commitment for title insurance logether with copies of all docume that will remain as exceptions to the

The seller is obligated to deliver a completed Artrona REALTORS* Seller's Property Disclosure Statement form to the bover within three days after contract acceptance. The selier is also obligated to doliver a written live-year insurance claims history. If the premises were constructed prior to 1978, lead-based paint information must be provided.

WARRANTIES SECTION:

debrix will be removed; the premium will specificity, and prevent dispulse. Whether you be in substantially the same condition as on the date of contract acceptance, and REALTORY who understands the complexities of all agreed upon repairs/improvements will be completed. Warranties that survive closing are also identified in this section

The buyer's inspection period is 10 days unions otherwise indicated. During the inspection period, the buyer can conduct all desired inspections and investigations. Prior to expiration of the inspection period, the buyer may deliver a signed notice of any items disapproved and cancel the contract or provide the seller the opportunity to correct the items. The buyer is advised to consuit | property rights and buseding term and regard that impact both property clines and reflect

Arizona REALTORS' to assist with their due diligence inspections and investigations.

REMEDIES SECTION: If a party falls to comply with any provision of the contract, the other party nust deliver a notice to the non-complying party specifying the non-compliance. If the non-compliance is not cured within three days after delivery of the notice, the failure

CONDITIONS SECTION:

A variety of additional terms are included in this section. For example, unless otherwise provided, delivery of all notices and documentation required or permitted in the contract must be in writing and handdelivered; sent via facsimile; email; or sent

SELLED ACCEPTANCE SECTION

The sellor acknowledges receipt of a copy of the contract sed grants permission to the broker to deliver a copy to the buyer. If a counter offer is attached, the soller must sign and deliver both the offer set forth in the contract form and the counter and the counter offer, the provisions of the

Buyer and Seller agree the premises are. The Artrona REALTORS* Residential Resident super and seem agree the premises are being sold in its present physical condition. Real Estate Purchase Contract is designed to The Saller warrants that at COE all personal make transactions proceed more amouthly. property not included in the sale and all set forth the obligations of the parties with The contract and the real estate sales process.

FOR MORE BUSINESSED CAR (NEXT) JAME 6787 OF MEMORY (NEXT MAKED COMES COMES

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IN AL YORNY advocate for protecting private



GARY NELSON

2022 PRESIDENT ARIZONA ASSOCIATION OF REALTORS



Gary Nelson is a longtime Realtor in Flagstaff, the city he has called home his whole life. Nelson has represented homebuyers and sellers in Flagstaff and the surrounding area since 1994, and currently runs the Gary Nelson Group. This year, he's serving as the president of the 54,000-member Arizona Association of Realtors. Nelson earned his broker's license in 1998 and has held several leadership roles in the industry: chair of the Northern Arizona Multiple Listing Service in 1998; president of the Northern Arizona Association of Realtors in 2001; and six years on the board of directors of the Flagstaff Chamber of Commerce. In 2014, he earned the Vision Award from the Arizona Association of Realtors. He and his wife have two adult daughters and the family enjoys exploring Northern Arizona and outdoor activities like hiking and skiing.

Primary Committees

aaronline.com/primary-committees/ • AARonline.com/about-us/aar-committee-volunteer-info

- Business Technology & Communications
- Legislative & Political Affairs
- Professional & Business Development
- Risk Management

Each department establishes workgroups, committees and forums as needed.

When you volunteer, the industry benefits and you do too!

- Participate in the Association's decision-making process
- · Contribute to the Arizona real estate industry
- · Build valuable contacts
- · Get cutting-edge information and learn skills for your business success

Quick Links

Descriptions and membership of current Primary Committees
Primary Committee Guidelines Composition/Appointment/Responsibilities

The deadline for 2022 Primary Committee applications is September 1, 2021 – Any applications received after September 1st will be considered for the 2023 Primary Committees.

The **Primary Committee Volunteer Application Form** is used only for the four Primary Committees (Business Services & Technology, Legislative & Political Affairs, Professional & Business Development, and Risk Management). Each year we have approximately 60 total openings on the four committees.

If you are interested in being a member on one of the standing committees or workgroups (RAPAC, Issues Mobilization, Legislative Committee, Grievance or Professional Standards) please send an email to **volunteer@aaronline.com**.

** Please understand that to ensure productive working relationships, the current Arizona REALTORS® Officers (President, President-elect, First Vice President, Treasurer, Immediate Past President, Treasurer-elect) and the Arizona REALTORS® Staff cannot take a position in support or opposition of any volunteer. Please do not solicit these individuals for referrals or recommendations.



Legislative & Political Affairs Oversight

- Legislative Committee Meetings
- Legislative Advocacy
- REALTORS® at the Capitol
- Legislative Policy Development
- REALTOR® Caucus
- REALTOR ® Party Fundraising (RAPAC/Issues Mob)
- RAPAC Rally Ride
- RAPAC Dues Collection
- RAPAC/Issues Mobilization accounting and SOS Reporting

- REALTOR® Party Grant Applications
- RAPAC Trustees Meetings
- Issues Mobilization Committee Meetings
- Election Year Activities (endorsements/voters guides)
- Political Research
- Federal Liaison Support (FPCs)
- Grassroots/CFA Support
- Governmental Communications
- ADRE Advisory Board
- Regulatory Interface with State Agencies



REALTORS® of Arizona Political Action Committee (RAPAC) REALTORS® Issues Mobilization Committee (RIMC)

AARonline.com/voice-at-the-capitol













Business Technology & Communications Oversight

- Lone Wolf Transactions
 (Transaction Desk Edition)
- zipForm® Plus
- eSign
- Live classes
- Live telephone Support
- Single Sign-On
- MLS Connect
- Tech Helpline
- AIR CRE Commercial Forms

- Tech Marketplace
- Technology Information
- Software development forms server
- "Enhanced Member Profile"
- Third-party forms licensing and Monitoring
- Member Communications
- Equity, Diversity & Inclusion



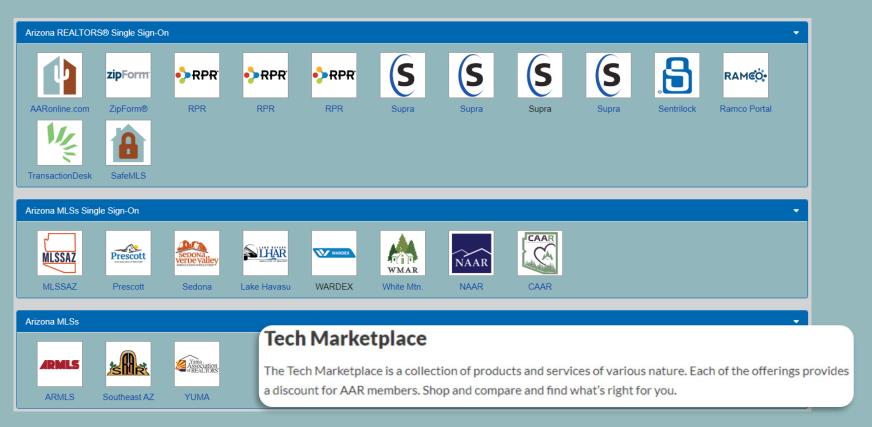
Business Tools

AARonline.com/efficient-business-tools











Member Communications

AARonline.com/stay-informed/arizona-realtor-voice



Professional & Business Development Oversight

- Graduate REALTOR® Institute
- Leadership Training Academy
- Instructor Development Workshops
- REALTORS® Certified Risk
 Management Specialist Program
- Masters of Real Estate Society
- Certified Residential Property Manager (CRPM)
- Broker University
- Broker Revolution

- Live Streaming Remote C/E Classes
- Educ. Webinars and Videos
- Education Development
- Instructor Development
- REBAC Classes
- Arizona REALTOR® Convention
- Leadership Conference
- Industry Partners Conference
- Trends Summit
- Broker Summit



Conferences & Education

AARonline.com/increase-knowledge









CONFERENCE

ARIZONA











Risk Management Oversight

- Forms Development & Revisions
- Legal & Legislative Support
- Legal Hotline Administration
- Risk Management Education
- Broker Manager Quarterly
- Agent Safety Alert Program
- Regulatory Interface

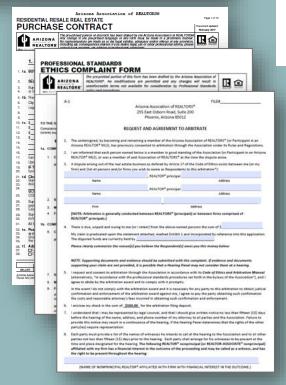
- Grievance Committee
- Professional Standards
- Administer Ethics Complaints &
 Arbitration Requests
- Mediation Program
- Ombudsmen Program
- PS Education & Training



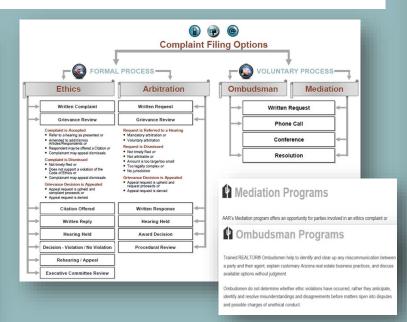
Risk Management

AARonline.com/manage-risk | AARonline.com/resolve-disputes















Arizona REALTORS® Charitable Work

Arizona REALTORS® Disaster Assistance Foundation (ARDAF)



Arizona REALTORS® Foundation for Housing & Community Outreach (ARFHCO)





THANK YOU for serving on the Arizona REALTORS® Board of Directors

If you have any questions, concerns or need any assistance, please contact us.

602.248.7787 / 800.426.7274 (Toll Free in AZ)

Staff Directory:

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JARIZONA REALTORS®

