



Frequently Asked Questions

- Q. How do I find out when and where courses are offered?
- A. Course dates are listed on the AAR webcalendar (<https://www.aaronline.com/agenda/>) and on the CRPM webpage: <https://www.aaronline.com/increase-knowledge/crpm/>
- Q. Where do I find the list of courses that are approved for the CRPM program?
- A. <https://www.aaronline.com/increase-knowledge/crpm/>
- Q. How long do I have to complete all the required courses?
- A. Three years from the date of your first course taken (note: classes prior to 2013 will not count towards this certification)
- Q. Are there certain courses that are required or will any property management courses count?
- A. Only courses listed on <https://www.aaronline.com/increase-knowledge/crpm/> and taught by one of the approved instructors will count towards the CRPM certification.
- Q. How can I tell if a property management fair housing class is approved for the CRPM?
- A. The course title and instructor must match what is listed on the CRPM webpage: <https://www.aaronline.com/increase-knowledge/crpm/> (note: course flyers should contain the CRPM logo or include text indicating the class is a CRPM approved class.)
- Q. When I complete all the course requirements, what do I do?
- A. Fill out the Completion Form found on <https://www.aaronline.com/increase-knowledge/crpm/> and submit it to AAR.
- Q. Do I have to attach copies of the class certificates to the Completion Form
- A. No
- Q. What are the numbers next to the name of the courses on the course list?
- A. The course numbers are Catalog Numbers for internal AAR administrative use (they are not ADRE c/e renewal numbers).
- Q. Are any of the courses offered online?
- A. Not at this time.

- Q. Why are there not more class offerings around the state or within the year?
- A. Classes are scheduled at the request of the local association of REALTORS or local chapters of NARPM. If you would like courses in your local area, we suggest you contact your local association of REALTORS' education staff and request they schedule a course. (Note: Denise Holliday, Mike Mumford and Steve Schulz are also able to offer their approved courses directly through their school or in concert with any school).
- Q. Is one of the Property Management Bootcamps required for everyone?
- A. Yes, you must either take the Property Management Bootcamp or the Advanced Property Management Bootcamp.
- Q. Do courses have to be taken in any order?
- A. No, you can take the courses in any order that you choose or fit within your schedule.
- Q. How many course hours are required?
- A. 31 hours
- Q. Since there are two Property Management Bootcamp classes, can I take both?
- A. Yes, one would fulfill the Bootcamp requirement and you can use the other to fulfill the elective requirement.
- Q. Once I earn the certification, are there annual dues?
- A. No
- Q. Once I earn the certification, are there any annual recertification requirements?
- A. Yes, to maintain your certification you will need to watch a property management webinar each year. The webinar topic will be announced January 1 of each year and posted within the first two weeks of January. All members who hold the certification on December 31st of prior year are required to watch the webinar by March 31 of the following year. (i.e., if you earned the CRPM in 2016, you must watch the webinar by March 31, 2017.)
- Q. Is there a logo that I can use on my website, business cards, marketing materials?
- A. Yes, we have two logo versions. Only active certification holders can use the logo. The logo can be used in color or black and white. No other color changes or distortion can be made. These logos are housed on <https://www.aaronline.com/increase-knowledge/crpm/>

