

Risk Management Committee 2013

Updated: December 2012

The Risk Management Committee oversees:

- Professional Standards: processing ethics complaints and arbitration requests.
 - Grievance Committee
 - Professional Standards Committee
- Professional Standards Policy & Training
- Mediation Program
- Ombudsmen Program
- Forms Development and Education
- Legal Hotline Administration
- Risk Management Information & Education
- Certified Risk Management Specialist (r-CRMS) Program Course Development
- Legal and Legislative Outreach and Support
- Regulatory Issues Support

CHAIRMAN

Armando Contla, GRI

Arizona Turquoise Properties
2152 McCulloch Blvd Ste G
Lake havasu City, AZ 86403
928-855-9009
mondo@npgcable.com

William Ashker, CRMS

Real Living Property For You
7337 W Bell Road
Peoria, AZ 85382
623-385-7000
bill_ashker@yahoo.com

VICE CHAIRMAN

Tahona Epperson,

Coldwell Banker/Mabery
1075 S. SR 260
Cottonwood, AZ 86326
928-634-9536
tahona@tahonaepperson.com

James Burton, GRI

Coldwell Banker Road to the Rim
PO Box 2107
Overgaard, AZ 85933
928-535-3656
j.burton@frontier.com

Martha Appel

Coldwell Banker Residential Br
7231 East Princess Boulevard
Scottsdale, AZ 85255
480-481-8400
martha.appel@azmoves.com

Lois Cooper

Connect Realty.com
1279 W. Frontage Rd #D
Rio Rico, AZ 85648
520-841-1849
connectcooper@gmail.com

Holly Eslinger, ABR CRB CRMS CRS GRI

Exclusive Homes And Land
5402 East Michelle Drive
Scottsdale, AZ 85254
602-996-6004
heslinger@cox.net

Pat Kelly, CRS GRI

Realty ONE Group
11211 N Tatum Blvd # 200
Phoenix, AZ 85028
480-321-8100
patkellyaz@gmail.com

Jerome King

Long Realty Company
900 E River Rd #100
Tucson, AZ 85718
520-577-7400
jeromek@longrealty.com

Jill Knox, ABR CRS SRES

Long Realty Company
6410 E. Tanque Verde Rd.
Tucson, AZ 85715
520-886-7500
jill@jillknox.com

Jan Leighton, GRI

J D Campbell Realty, Inc.
9098 W Pinnacle Peak Road
Peoria, AZ 85383
623-972-6133
AZRealLady@aol.com

Holly Mabery, ABR CRMS GRI

Keller Williams Check Realty
102 N. Montezuma
Prescott, AZ 86301
928-282-7555
hmabery@gmail.com

Richard Mack

Mack, Drucker & Watson
3200 N. Central, Suite 1200
Phoenix, AZ 85016
602-778-9900
rmack@mackazlaw.com

Kerry Melcher

The Melcher Agency
6232 N 7th St #104
Phoenix, AZ 85014
602-943-3003
KerryMelcher@gmail.com

Trudy Moore, CRB CRMS CRS

HomeSmart
3131 E Camelback Rd #125
Phoenix, AZ 85016
602-230-7600
tmoore@hsmove.com

Jim Robinette, GRI

United Country Robinette & Ass
1742 N. Pinal Avenue
Casa Grande, AZ 85122
520-836-8902
info@jimwrobinette.com

Catherine J. Rose, ABR CRMS CRS GRI

West USA Realty Revelation 01
4050 S Arizona Ave #4
Chandler, AZ 85248
480-722-9800
kate@kateroseteam.com

Paula Serven, GRI

Realty Executives
21040 North Pima Road
Scottsdale, AZ 85255
480-585-0101
pserven@cox.net

James Tsighis, ABR CRB CRMS CRS GRI

Keller Williams Southern Arizo
1849 N. Kolb Rd #101
Tucson, AZ 85715
520-886-8282
JT@MyRealtyDigest.com

STAFF LIAISONS

Scott Drucker

Arizona Assn. of REALTORS®
255 E. Osborn Road, Suite 200
Phoenix, AZ 85012 2327
Phone: 602-248-7787
scottdrucker@aaronline.com

Christina Smalls

Arizona Assn. of REALTORS®
255 E. Osborn Road, Suite 200
Phoenix, AZ 85012 2327
Phone: 602-248-7787
csmalls@aaronline.com

Jan Steward

Arizona Assn. of REALTORS®
255 E. Osborn Road, Suite 200
Phoenix, AZ 85012 2327
Phone: 602-248-7787
jansteward@aaronline.com