



SureClose Print Driver
Installation Guide | Version 2.3.1

stewart[®]

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Introduction

This document provides instructions for installing SureClose Print Driver 2.3.1.

System Requirements

- This product can be installed on any SureClose® compatible server/workstation running one of the following operating systems:
 - Windows XP SP2 (or higher)
 - Windows Vista SP1
 - Windows 7
- As a prerequisite, you must install the .NET Framework 3.5 sp1 prior to installing SureClose Print Driver. For complete instructions, refer to the section, *Installing .NET Framework 3.5 sp1* on page 2.

Recommendations

Before installing the SureClose Print Driver 2.3.1, please uninstall any previous versions of SureClose Print Driver you may have on your system.

Installing .NET Framework 3.5 sp1

Before you can install SureClose Print Driver 2.3.1, you must install .NET Framework 3.5 sp1. Complete the steps below to download the .NET Framework.

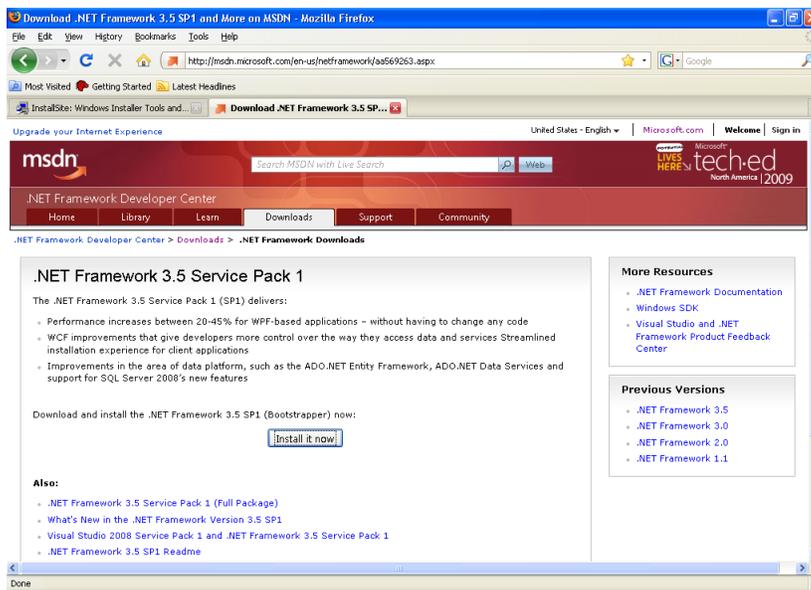


Note

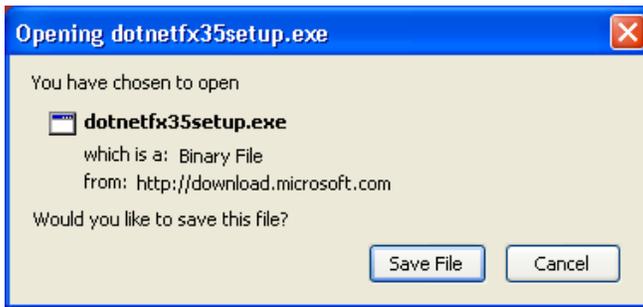
You must have Internet access to download the installation files.

Steps

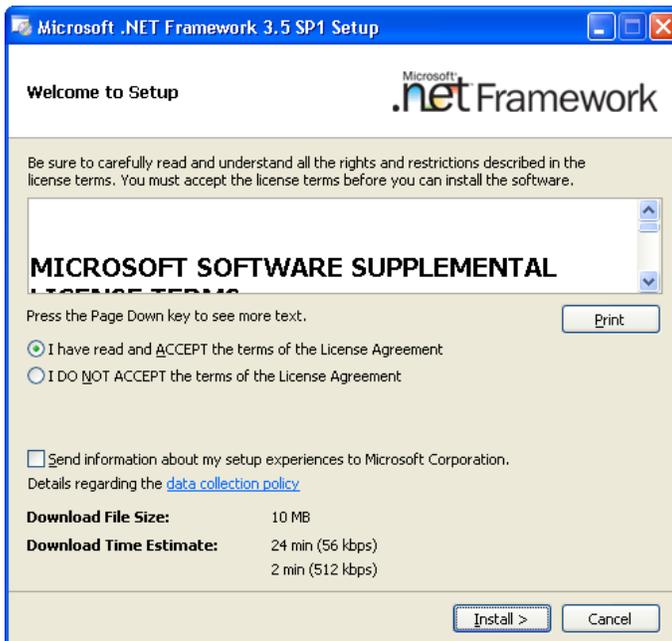
1. Open Internet Explorer, and navigate to: <http://www.microsoft.com/downloads/details.aspx?familyid=333325fd-ae52-4e35-b531-508d977d32a6&displaylang=en>. The MSDN website displays with a link to install the required .NET Framework.



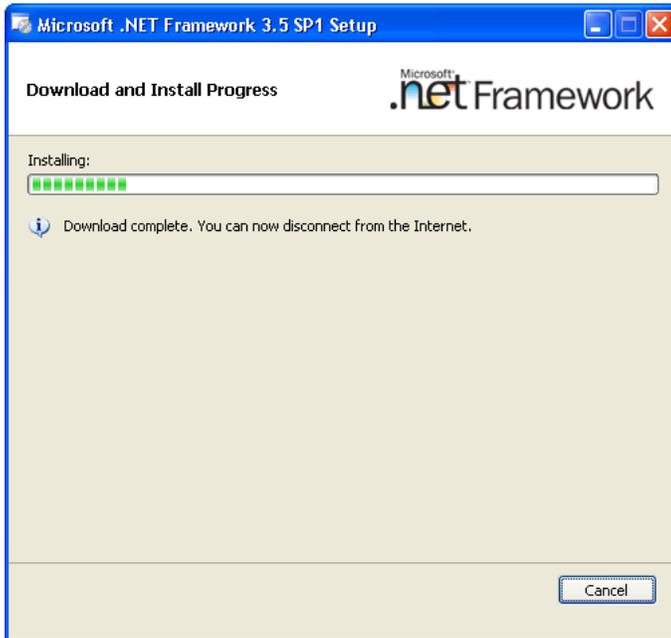
2. Click **Install it now**. The Opening dotnetfx35setup.exe screen displays.



3. Click **Save File** to save the file to your Desktop.
4. Navigate to your desktop and double-click the **dotnetfx35setup.exe** file. The Welcome to Setup screen displays.
5. Read and accept the license agreement by selecting, **I have read and ACCEPT the terms of the License Agreement**.

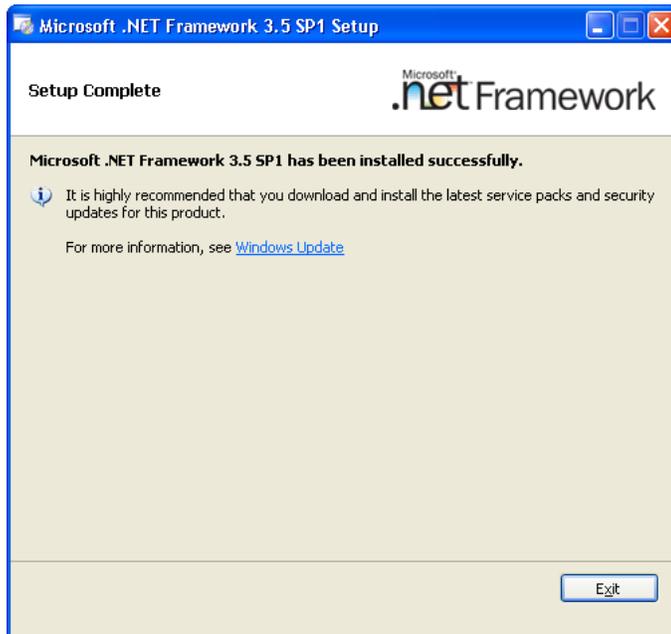


6. Click **Install** and wait for the installation package to download the files and install the .NET Framework.



Be patient, the installation of the .NET Framework can take some time—up to 10 minutes in some cases.

7. Once setup is complete, click **Exit**. Your screen should look similar to this:



Un-Installing the Previous Version

It is strongly recommended that you uninstall any previous version of this utility prior to installing Version 2.3.1.

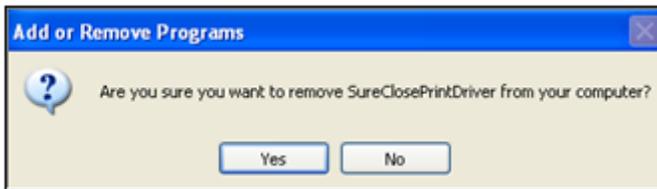
- **If you are uninstalling on Windows XP**, then refer to the section of this document labeled, *For Users Running Windows XP* on this page.
- **If you are uninstalling on Windows Vista**, then refer to the section of this document labeled, *For Users Running Windows Vista* on page 6.

For Users Running Windows XP

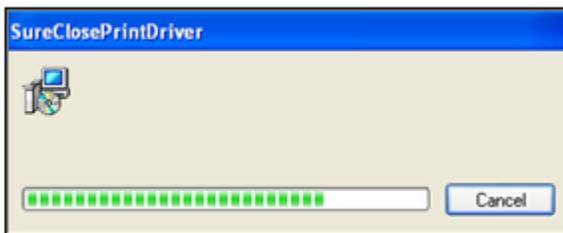
If you are uninstalling a previous version of SureClose Print Driver from a Windows XP computer, complete these steps.

Steps

1. Navigate to **Start—Control Panel**. The Control Panel displays.
2. From the Control Panel, select **Add or Remove Programs**. All programs installed on your computer display.
3. Select **SureClose Print Driver**, and then **Remove**. A confirmation message displays.



4. Click **Yes** to uninstall SureClose Print Driver. Windows installer prepares to remove the program.



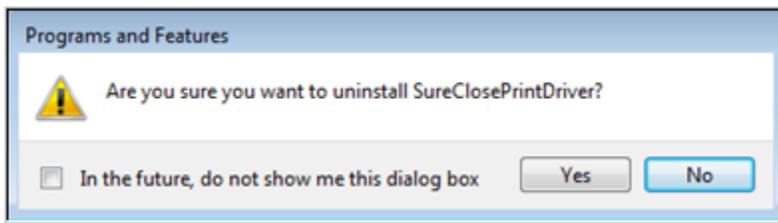
5. Watch for the Black Ice Print Driver screen to quickly display confirming the uninstall process is complete.
6. After removing the previous version, you are ready to install Version 2.3.1. Refer to *Installing the New Version* on page 8 for more information.

For Users Running Windows 7 or Vista

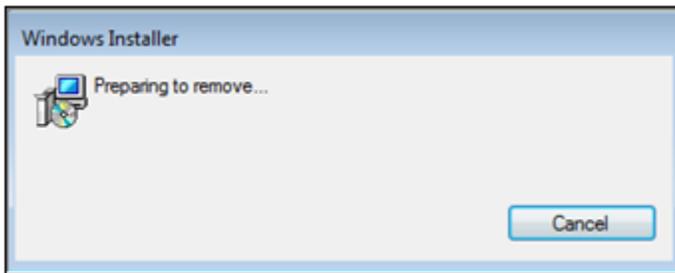
If you are uninstalling a previous version of SureClose Print Driver from a Windows Vista computer, complete these steps.

Steps

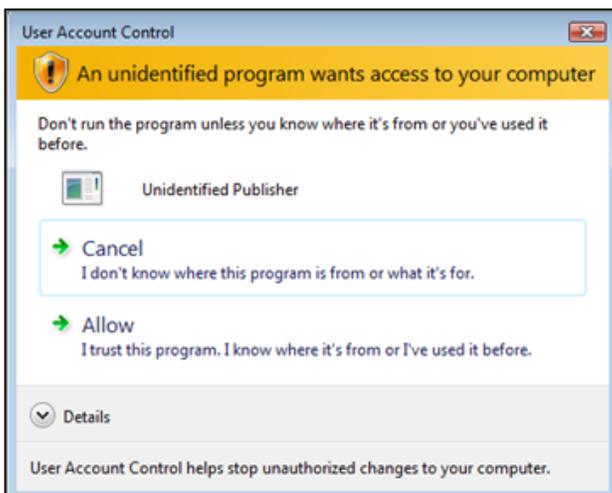
1. Navigate to **Start—Control Panel**. The Control Panel displays.
2. From the **Control Panel**, select **Program and Features**. All programs and features installed on your computer display.
3. Select **SureClose Print Driver**, and then **Uninstall or change a program**. A confirmation message displays.



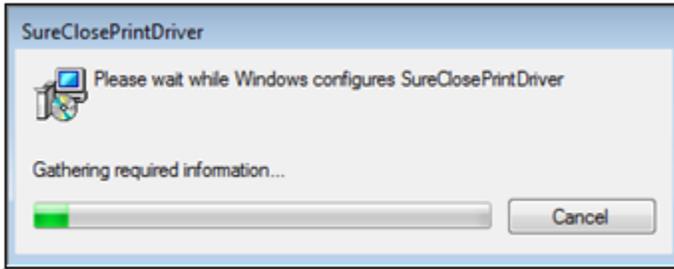
4. Click **Yes** to uninstall SureClose Print Driver. Windows Installer prepares to remove the program.



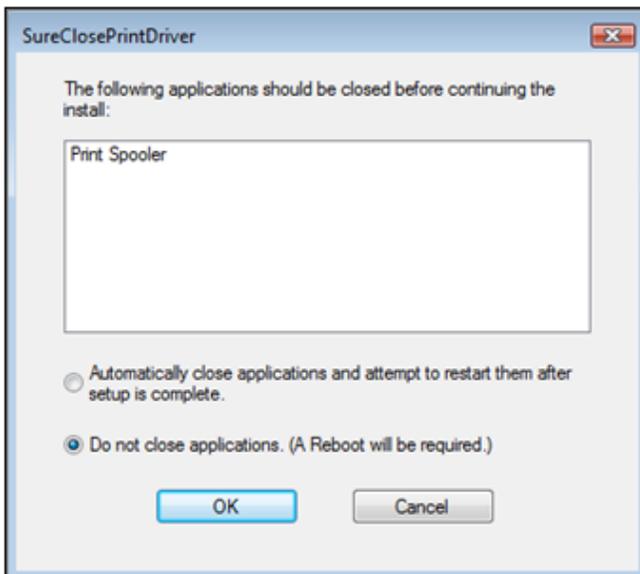
5. Authorize the removal of SureClose Print Driver by selecting **Allow: I trust this program. I know where it's from or I've used it before** from the User Account Control window.



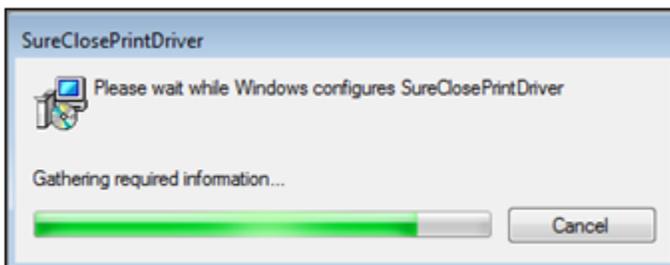
6. Wait for Windows to configure the SureClose Print Driver.



7. Confirm that you do not want to close the Print Spooler application at this time by selecting **Do not close applications**, and then click **OK** to save your selection. You will be asked to reboot your computer once the SureClose Print Driver has been uninstalled.



8. Wait for Windows to complete the uninstall process. You will know it has completed when this window disappears from screen, and SureClose Print Driver no longer displays in your program list on the Control Panel window.



9. Reboot your system. You are required to reboot your computer prior to continuing with a new installation of the SureClose Print Driver utility.
10. After the reboot, you are ready to install Version 2.3.1. Refer to *Installing the New Version* on page 8 for more information.

Installing the New Version

Before installing 2.3.1, make sure you have uninstalled any previous versions. If not, refer to *Uninstalling Previous Versions* on page 5 for more information.

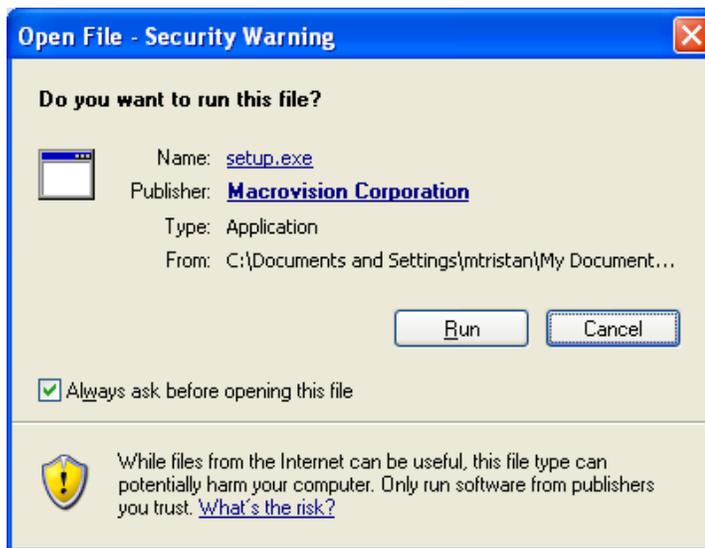
- **If you are installing on Windows XP**, then refer to the section of this document titled, *For Users Running Windows XP* on this page.
- **If you are installing on Windows Vista**, then refer to the section of this document labeled, *For Users Running Windows Vista 32 bit* on page 10 or *For Users running Windows Vista 64 bit* on page 12.

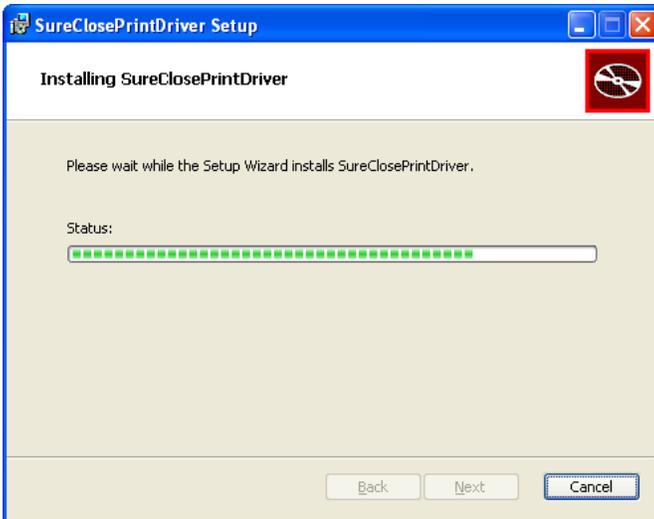
For Users Running Windows XP

If you are installing Version 2.3.1 on a Windows XP computer, complete these steps.

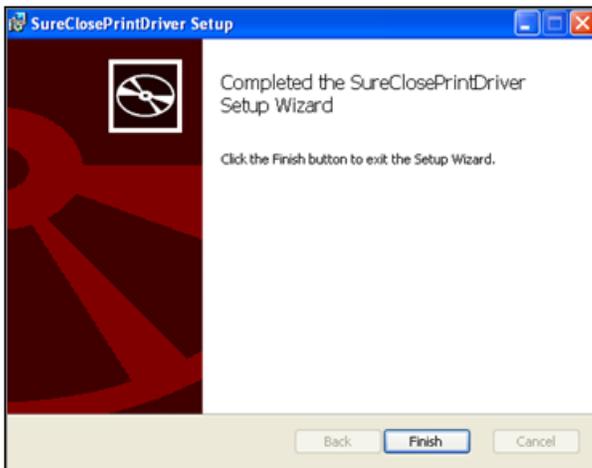
Steps

1. Download the **SCPrintDriver.zip** file to a convenient location on your computer.
2. Unzip all the files from **SCPrintDriver.zip** file on your local computer.
3. Double-click the **setup.exe** file to start the installation and press **Run**.





3. Wait for the installation to finish. When done, a completed message displays in the Setup wizard.



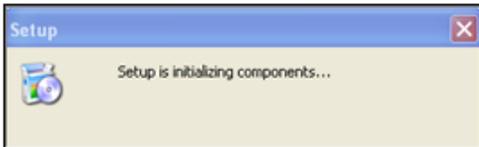
Congratulations! You have successfully installed the SureClose Print Driver utility. Refer to *Accessing SureClose Print Driver* on page 14 for more information.

For Users Running Windows 7 or Vista 32 Bit

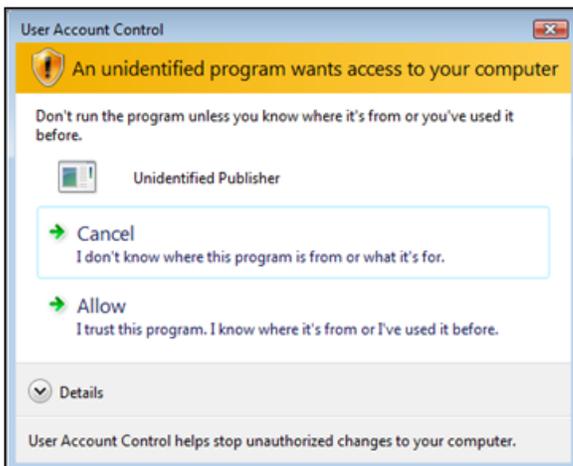
If you are installing Version 2.3.1 on a Windows Vista computer, complete these steps.

Steps

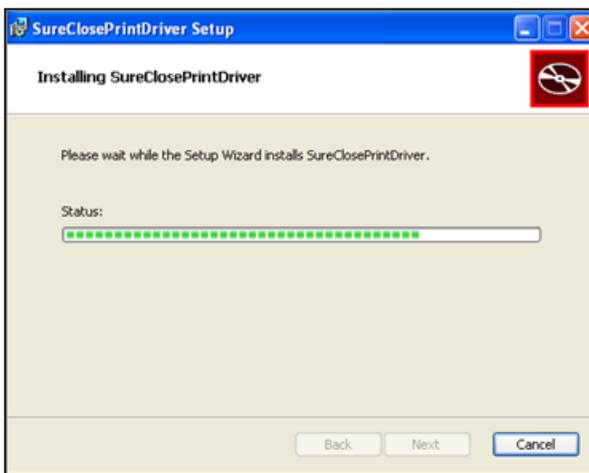
1. Download the **SCPrintDriver.zip** file to a convenient location on your computer.
2. Unzip all the files from **SCPrintDriver.zip** file on your local computer.
3. Double-click the **setup.exe** file to start the installation and press **Run**.



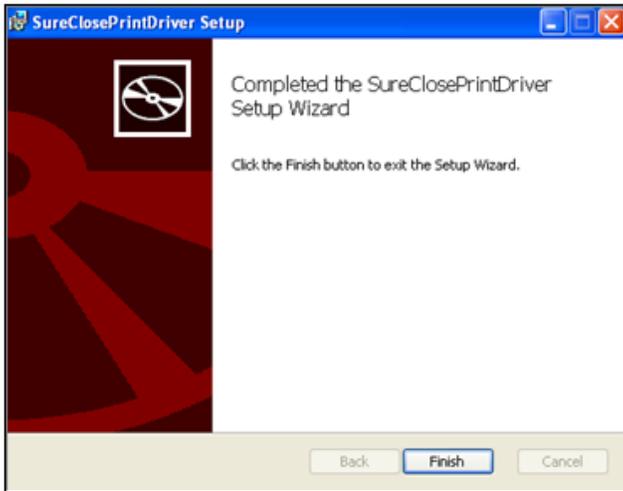
3. Authorize the installation of SureClose Print Driver by selecting **Allow: I trust this program. I know where it's from or I've used it before** from the User Account Control window.



4. While the installation progresses, your screen will look similar to this:



5. Wait for the installation to finish. When done, a completed message displays in the Setup wizard.



Congratulations! You have successfully installed the SureClose Print Driver utility. Refer to *Accessing SureClose Print Driver* on page 14 for more information.

For Users Running Windows 7 or Vista 64 Bit

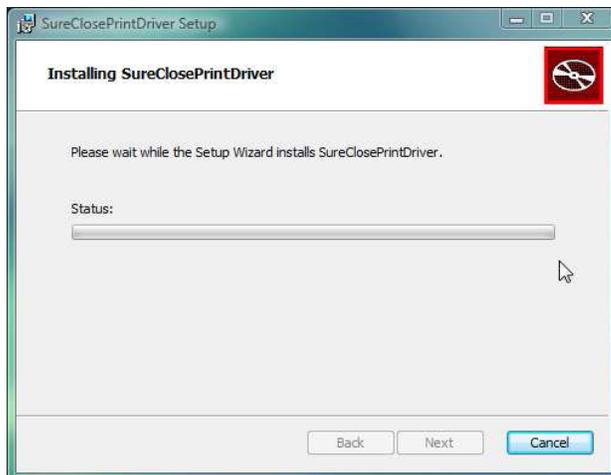
If you are installing Version 2.3.1 on a Windows Vista computer, complete these steps.

Steps

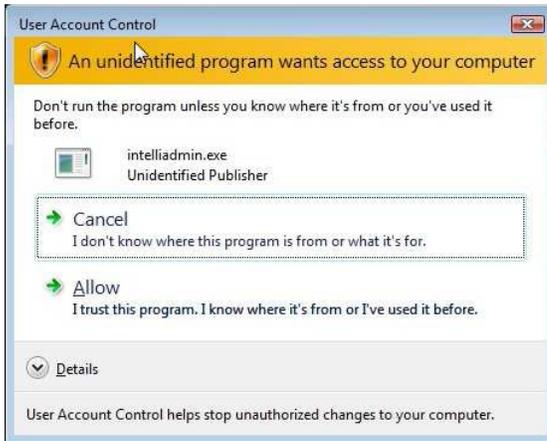
1. Download the **SCPrintDriver.zip** file to a convenient location on your computer.
2. Unzip all the files from **SCPrintDriver.zip** file on your local computer.
3. Double-click the **setup.exe** file to start the installation and press **Run**.



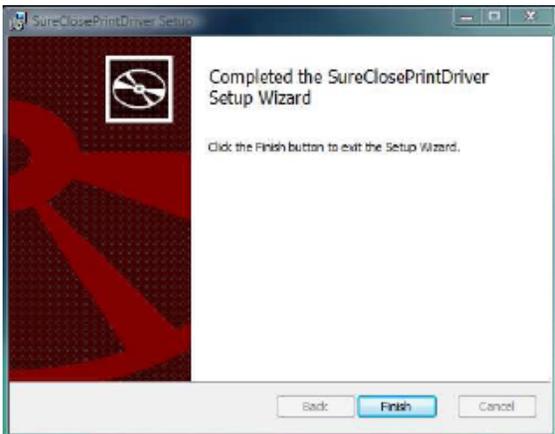
3. Click **Run** to install the SureClose Print Driver for Vista 64 Bit.



4. Authorize the installation of SureClose Print Driver by selecting **Allow: I trust this program. I know where it's from or I've used it before** from the User Account Control window. The installation begins and will take some time to progress.



5. When finished, a completed message displays in the Setup wizard. Your screen will look similar to this:



6. Click **Finish** to exit. Refer to *Accessing SureClose Print Driver* on page 14 for more information.

Accessing SureClose Print Driver

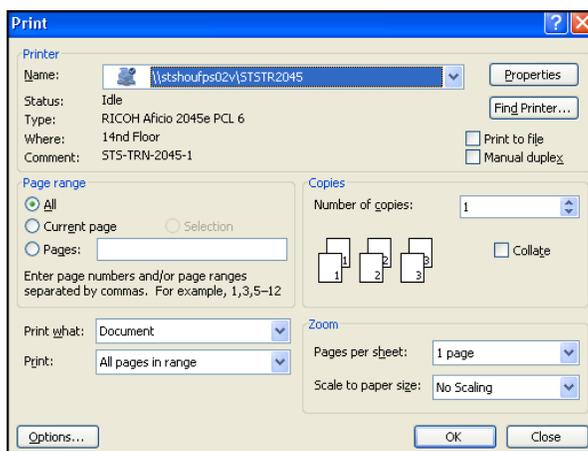
Once installed, you can access the utility by opening any SureClose supported document and selecting **File—Print** from the document menu.

SureClose Supported Document Types

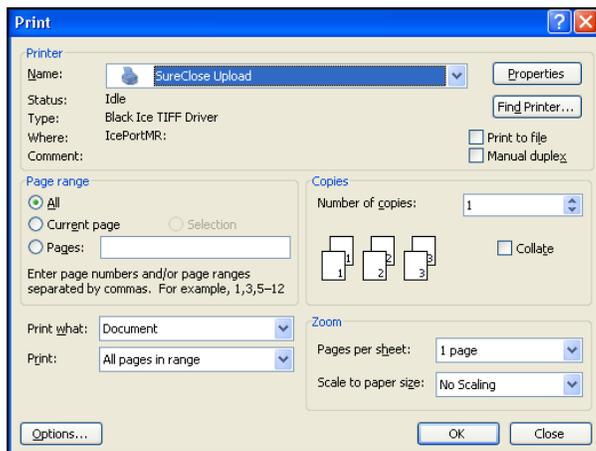
You can upload these types of documents into SureClose using this utility: .gif, .jpg, .doc, .xls, .pdf, .tiff, and .zip

Steps

1. Open any SureClose supported document, and then select **File—Print** from the document menu. The Print dialog box displays.



2. From the **Name** selection list, select **SureClose Upload**.



3. Click **OK**. The SureClose Print Driver utility opens.



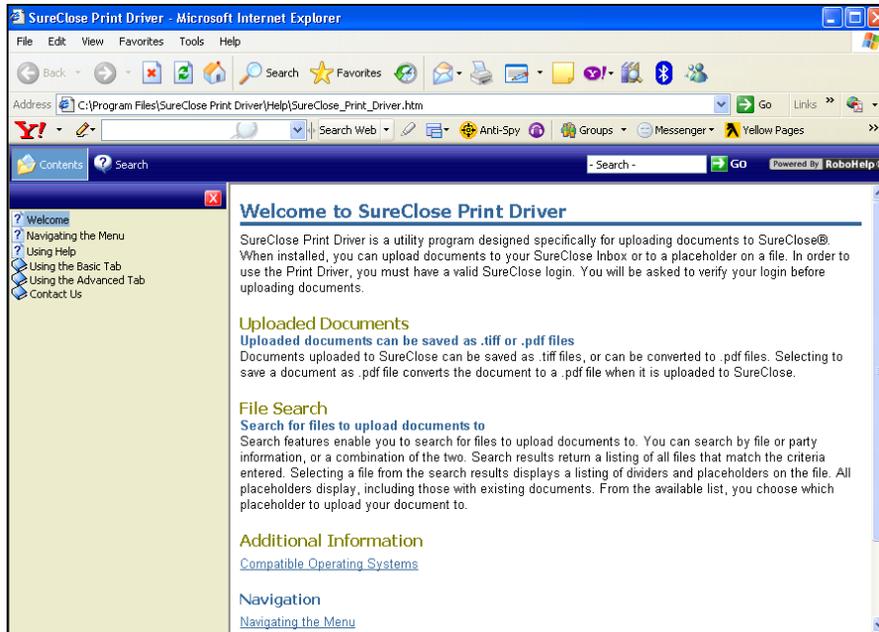
You are ready to begin using SureClose Print Driver to upload documents into SureClose. For assistance using Version 2.3.1, refer to *Accessing Help* on page 16 for more information.

Accessing Help

Help is the primary source of support information for this application. It is available to you by clicking **Help—Print Driver Help** from the top menu. Search Help for answers to questions that may arise while using SureClose Print Driver.

Steps

1. With SureClose Print Driver open, click **Help—Print Driver Help** from the top menu. Help displays in a separate browser window. Your screen should look similar to this:



2. Use the table of contents to navigate through the Help file, or click **Search** to search for a specific topic or function.
3. To close, select **File—Exit** from the File menu. Or click  from the top right corner of the screen. Either action will close the Help file.