



# Agency in Property Management

## DATE

January 26, 2017  
12:00–4:00 (includes lunch)  
(check-in: 11:30)

## LOCATION

PRS Hanger  
4129 W. Milky Way  
Chandler, AZ 85226

## PRICE:

Complimentary —NARPM Members  
\$35—Non-NARPM Members  
(at door price is an additional \$10  
and subject to availability)

## INSTRUCTOR

Sue Flucke

## C/E

3-Agency

\*c/e certificates issued by  
Arizona Association of  
REALTORS®

Understanding how agency is created and your duties to your clients is essential for a property manager. Highlights in this class include:

- The different types of agency and how each is created
- Who is your client and the duties owed to the client
- Common myths about agency
- Examine case studies and recognize when a violation occurs
- Identify how violations can be prevented

## WHY THIS INSTRUCTOR?

**Sue Flucke** CDPE, CRB, rCRMS, GRI has been in real estate for 23 years and is a Branch Manager/Associate Broker for West USA Realty. She served as Legislative Chair of the West Valley Chapter of the National Association of Residential Property Managers (NARPM), member of the Arizona Association of REALTORS® (AAR) 2014 Legislative, Legislative & Political Affairs, Professional & Business Development & Professional Standards Committees, member of the Risk Management Committee's Workgroup working on development of all Property Management forms for AAR, and a member of the Phoenix Association of REALTORS®.

## CERTIFIED RESIDENTIAL PROPERTY MANAGER:

AAR's newest certification program is dedicated to property management. The CRPM offers property management classes that you can use for your real estate license renewal. Find out more information on: [www.aaronline.com/increase-knowledge](http://www.aaronline.com/increase-knowledge).

***Brought to you by NARPM-Phoenix Chapter and the  
Arizona Association of REALTORS®***

**Register by January 20:**

**[www.aaronline.com/event/e/NARPMjan](http://www.aaronline.com/event/e/NARPMjan)**



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